

INNOVATION leave it to us.

Business leadership demands best-of-breed technology. We believe that every business can be at its best, if their technology is at its best.

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WHO IS IDMWORKS

www.idmworks.com

Identity & Access Management | Managed Services | Custom Application Development | Data Center Solutions

- ✓ Operational Since 2004
- ✓ Privately Owned
- ✓ D&B Rating of 95%
- ✓ 65+ Consultants
- ✓ Proven methodology & approach, 95% of employees are US Citizens, 100% are W2, 25% have US Government security clearances, each consultant has an average of +5 years experience in Identity and Access Management, & our consultants are located throughout North America

- ✓ Vendor Partnerships with: Aveksa, Axiomatics, Avatier, CA, Courion, CyberArk, FoxT, Hitachi, IBM, Microsoft, NetIQ (Novell), Oracle (includes Sun & Passlogix), PingIdentity, Quest (Dell), RSA, Radiant Logic, Centrify & SailPoint
- ✓ Oracle Platinum Partner
- ✓ Net IQ Elite Partner
- ✓ Dell/Quest Elite Partner
- ✓ CA Elite Partner
- ✓ Hundreds of Successful Engagement with Clients Across Multiple Sectors

For more information please visit our website:

www.idmworks.com

Identity & Access
Management

Data center migration

IDMWORKS INC.

Custom
development

Managed
services

IDMWORKS is one of the top ten Identity and Access Management IAM consultancies in the US with extensive experience helping clients solve challenges across all IAM disciplines and vendor technologies. – Gartner 2012

What is IDENTITY & ACCESS MANAGEMENT

IDMWORKS
UNLEASH YOUR TRUE POTENTIAL

CONTACT US
510 Madeira Ave, Coral Gables, FL
33134
P. 888 687 0436 / info@idmworks.com

Definitions of the **iam** space

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Assessment & Roadmap

Review and Planning

User Provisioning

Automation of user management and access to systems within an organization

Change Management

Automation and support for development, rollout and maintenance of system components from current state to future state

Role LifeCycle Management

Modeling and implementation of Roles within an organization

Access Management & Control

Real-time enforcement of application security using identity-based, attribute based and policy based access controls and provisioned entitlements

Governance

Implementation of a controls based framework and a robust governance program

Audit & Compliance

Support for laws, regulation and policies defined within an organization for Business and IT Development

Success Approach

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- ✓ Validate your current state
- ✓ Highlight your constraints
- ✓ Identify your crucial success factors
- ✓ Define your desired future state & first win
- ✓ Develop your blueprint
- ✓ Deliver a step by step roadmap:
 - Costs
 - Timelines
 - Milestones
 - Business Justification

Product Areas in IAM

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Provisioning & Password
Management

Access
Control

Access
Governance

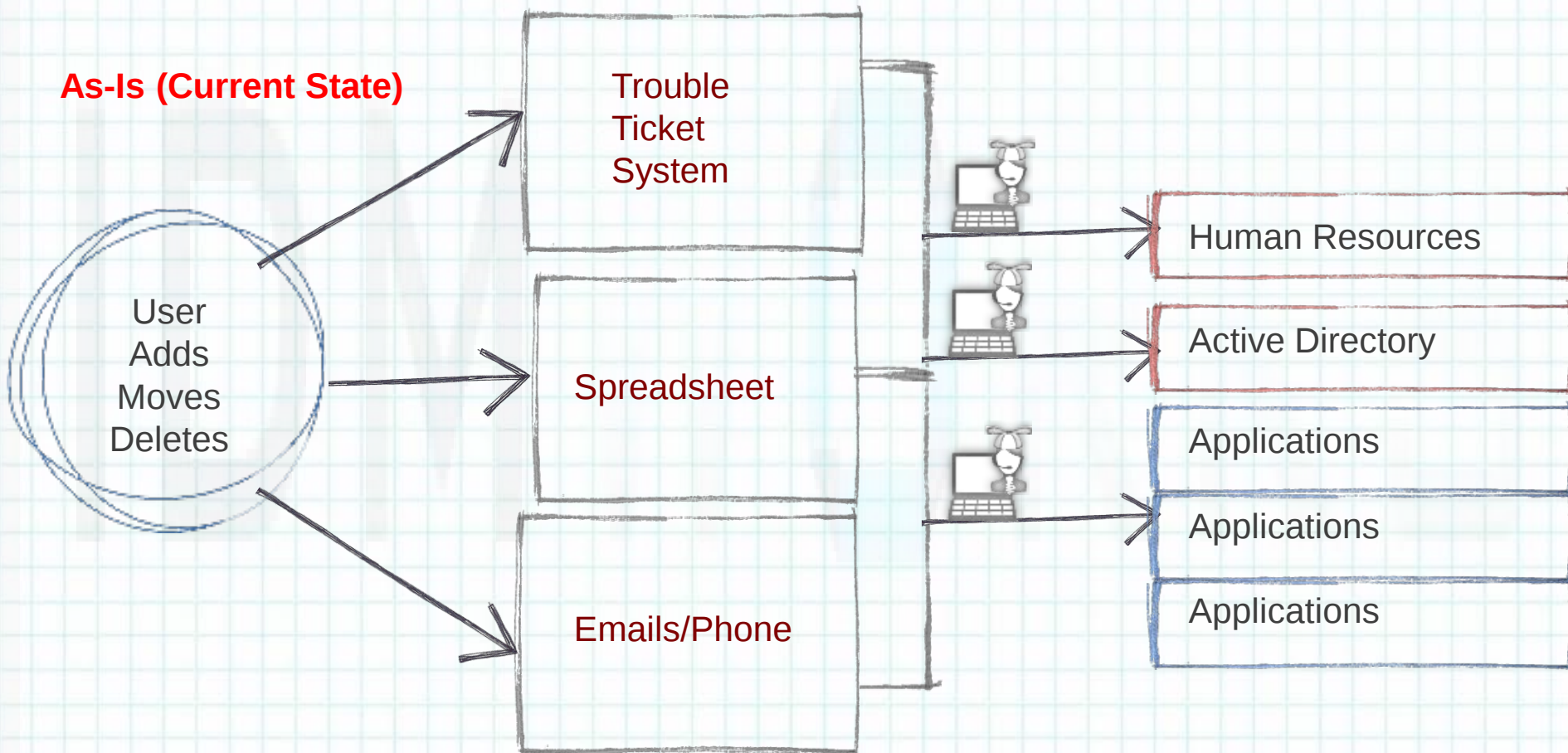
Single Sign-on &
Federation

Privileged User
Management

Provisioning & Password Mgt

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As-Is (Current State)



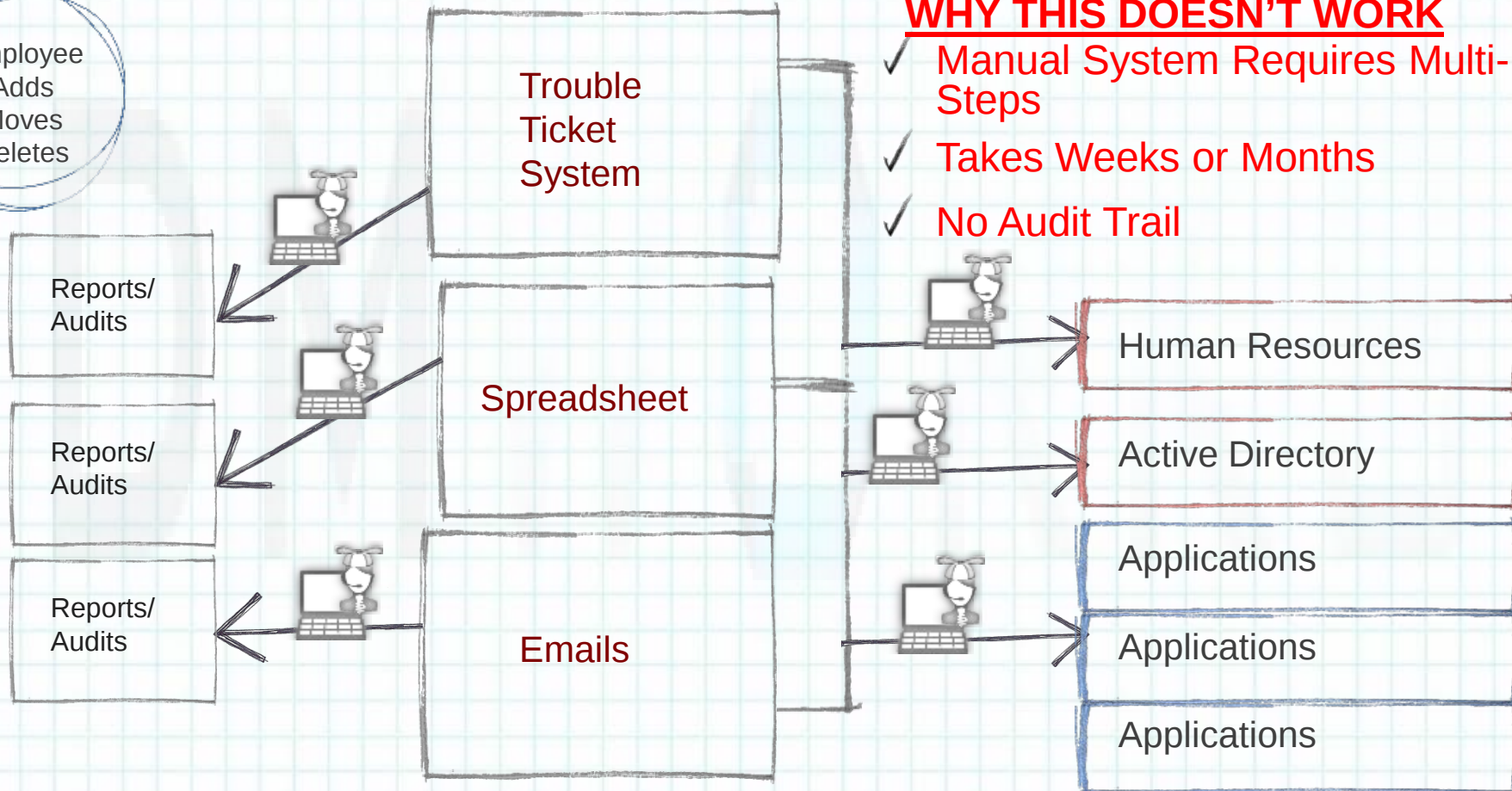
Provisioning & Password Mgt

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Employee
Adds
Moves
Deletes

WHY THIS DOESN'T WORK

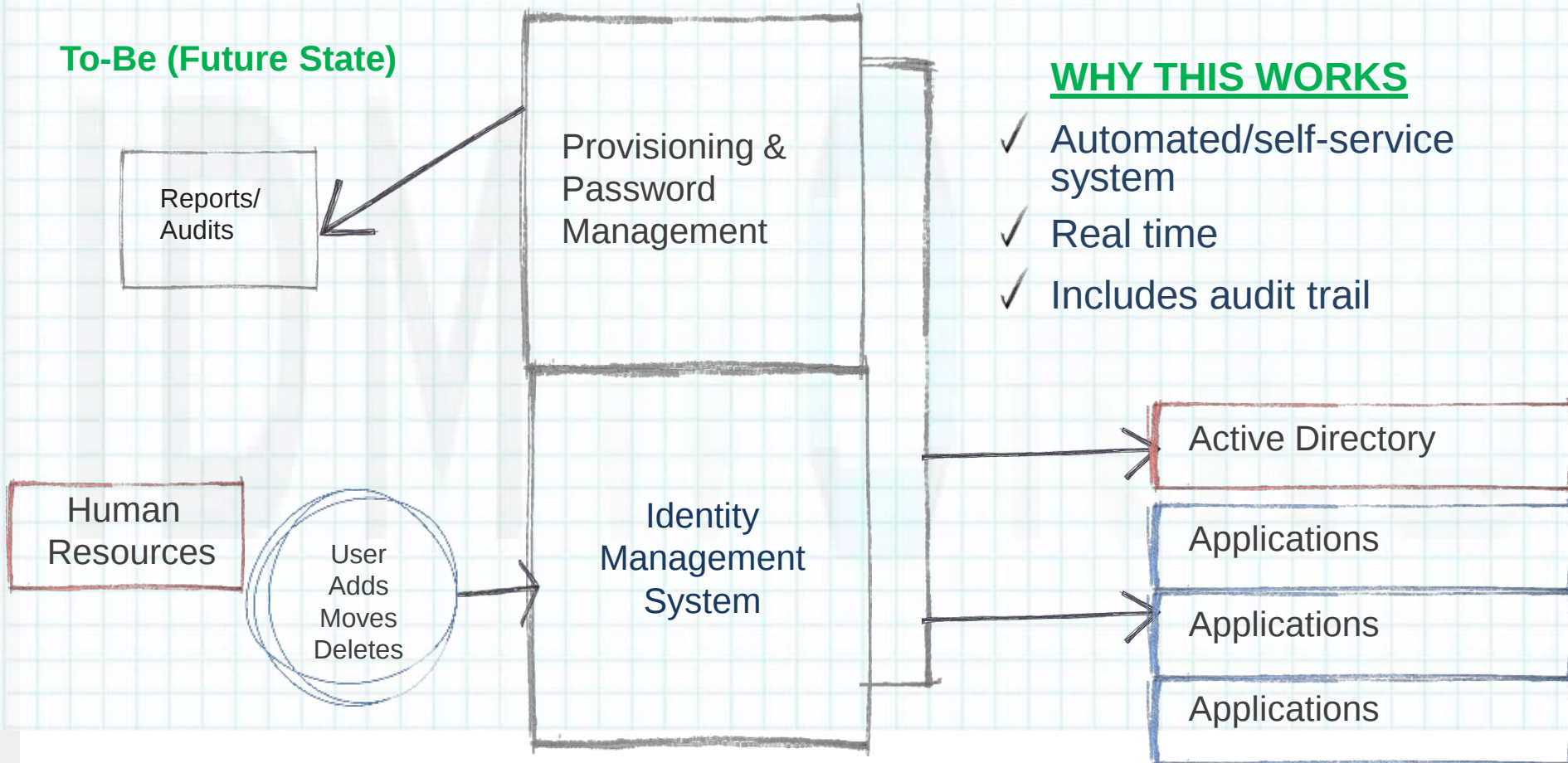
- ✓ Manual System Requires Multi-Steps
- ✓ Takes Weeks or Months
- ✓ No Audit Trail



Provisioning & Password Mgt

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To-Be (Future State)



WHY THIS WORKS

- ✓ Automated/self-service system
- ✓ Real time
- ✓ Includes audit trail

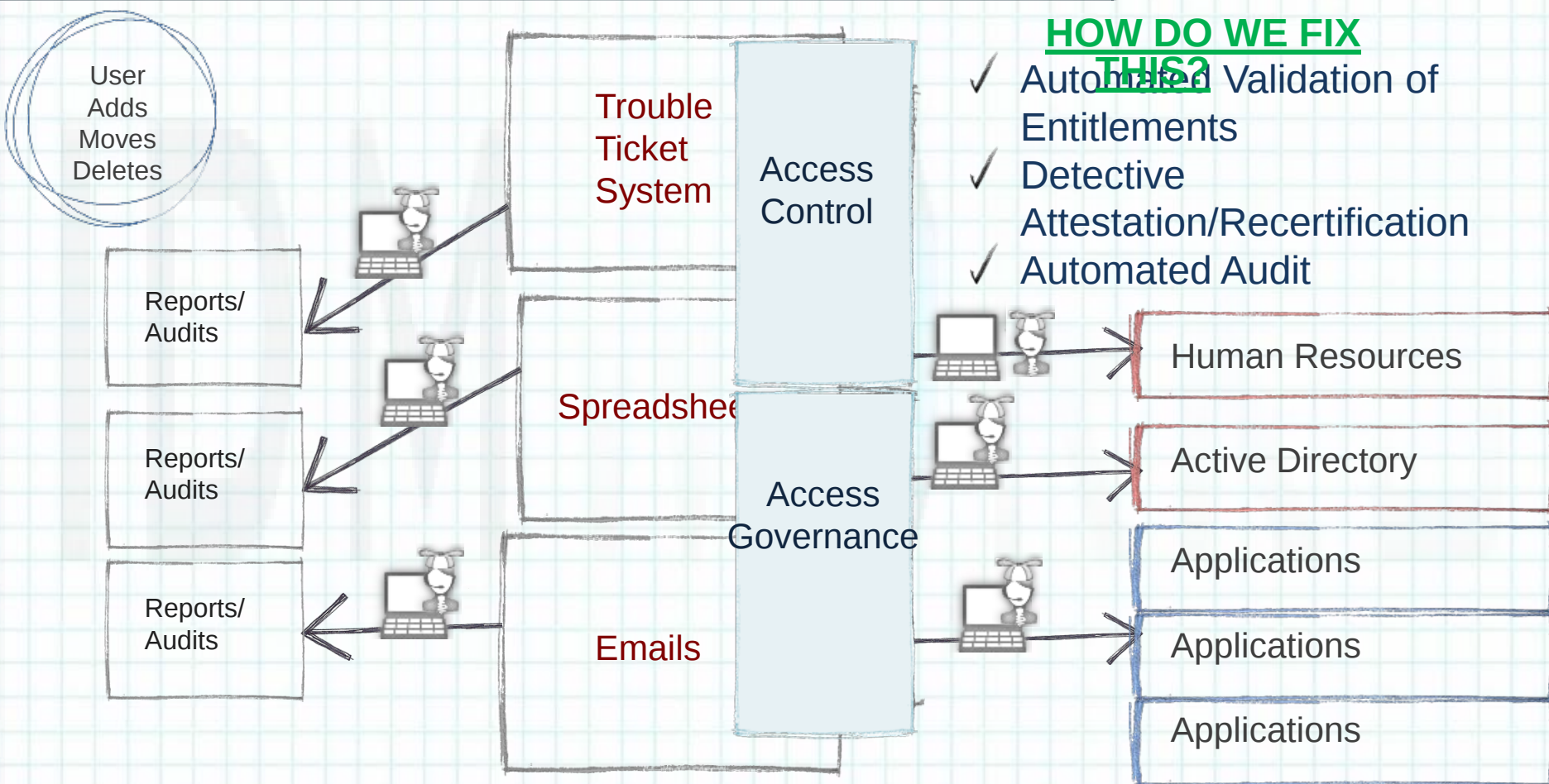
Success Approach

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- ✓ Assess environment and interview stakeholders to find gaps in “as-is” and “to-be” states
- ✓ Form a team of Business Owners, IT Sec, Audit and Compliance
- ✓ Focus on workflow and narrow the initial goal:
 - Human or non-human
 - Address mobile environment (BYOD)
 - Areas that can be improved quickly
- ✓ Gain Executive buy-in for funding by focusing on gains:
 - Automate the account process: new, change, & remove for efficiency
 - Improved speed to onboard
 - Improve security on entitlement creep
 - Improved audit on off-boarding
 - Speed to deliver audit data

Validating access entitlements

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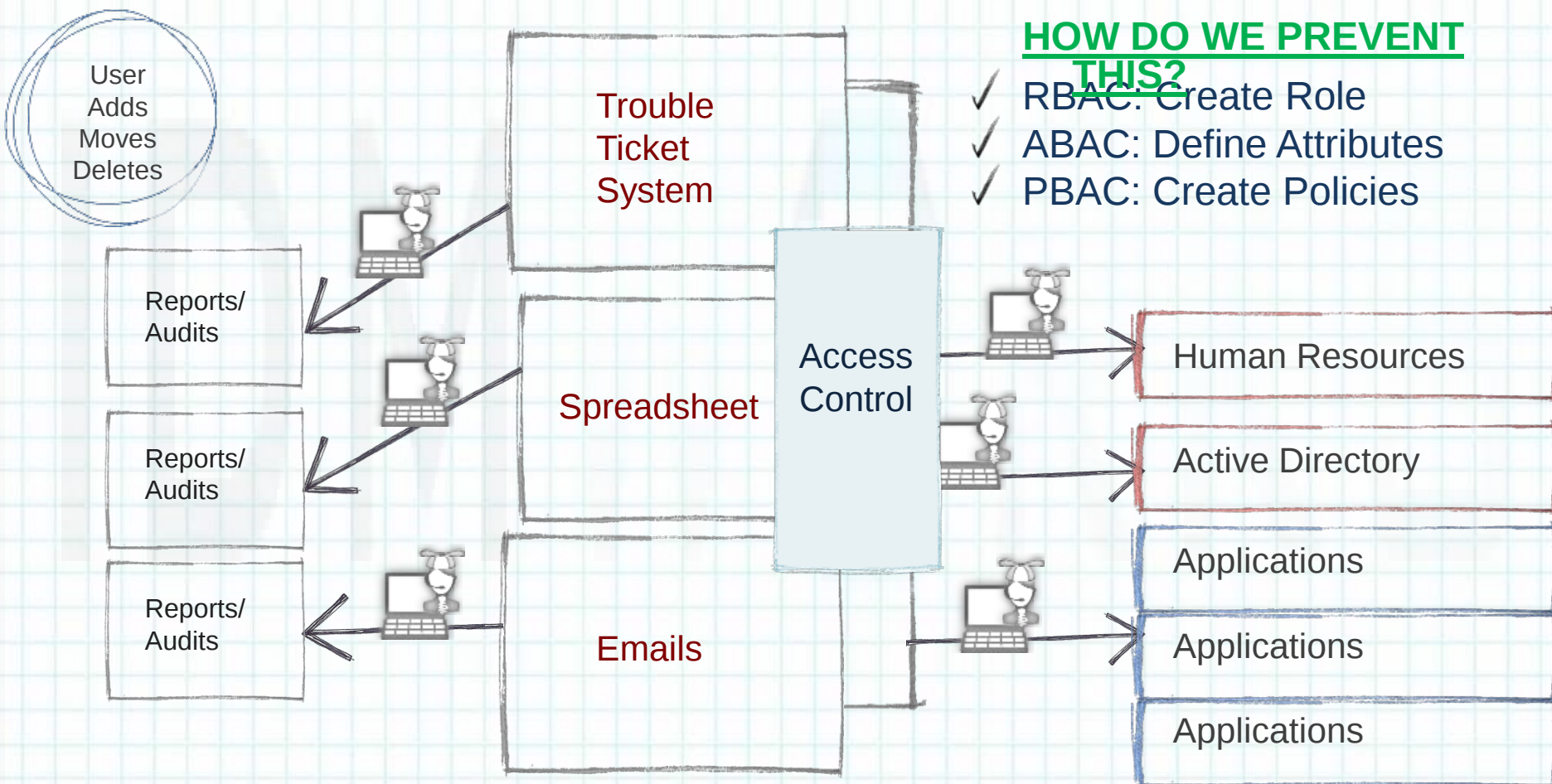


Preventative access entitlements

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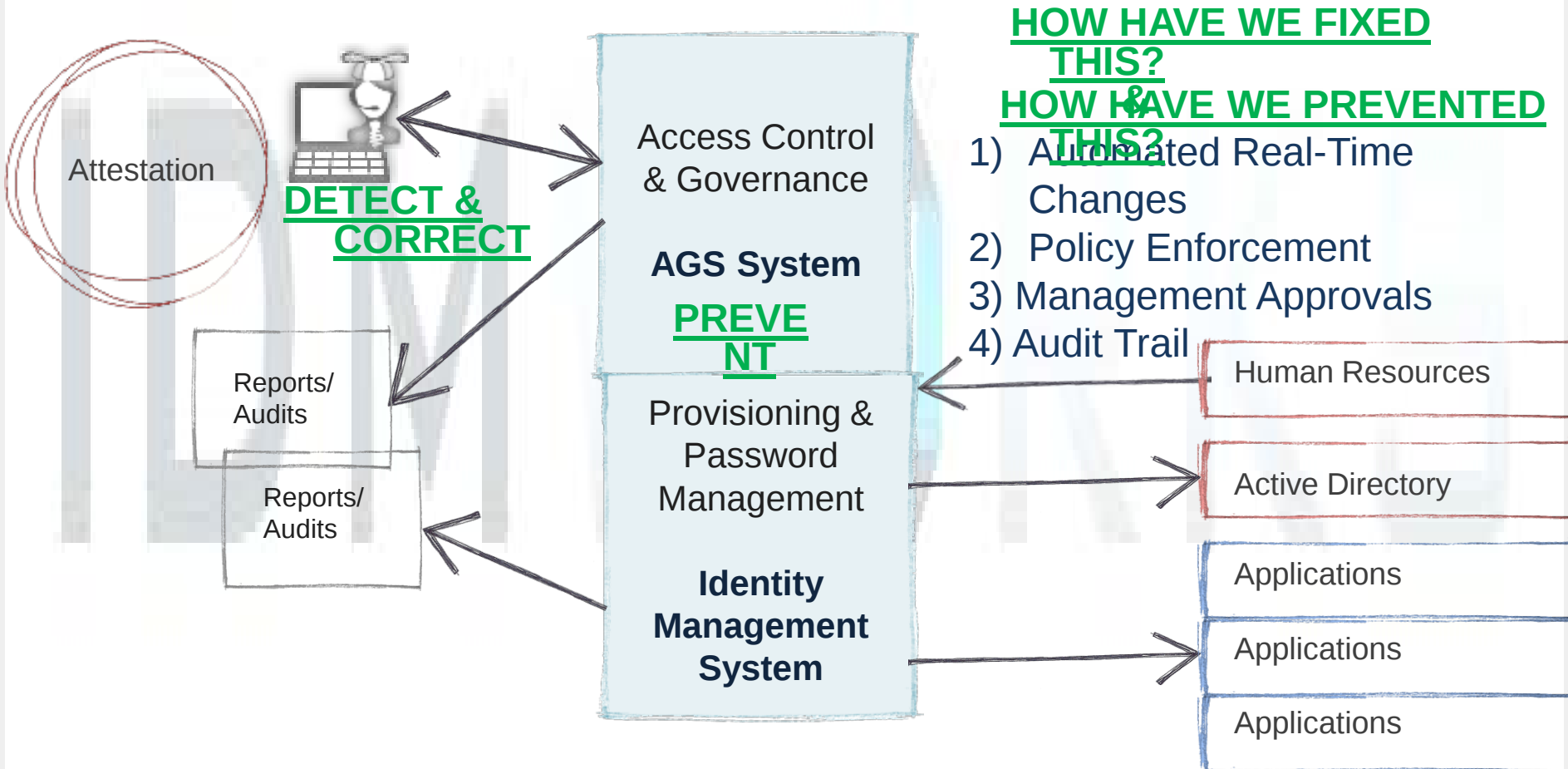
HOW DO WE PREVENT THIS?

- ✓ RBAC: Create Role
- ✓ ABAC: Define Attributes
- ✓ PBAC: Create Policies



Enforcement of access entitlements

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Success Approach

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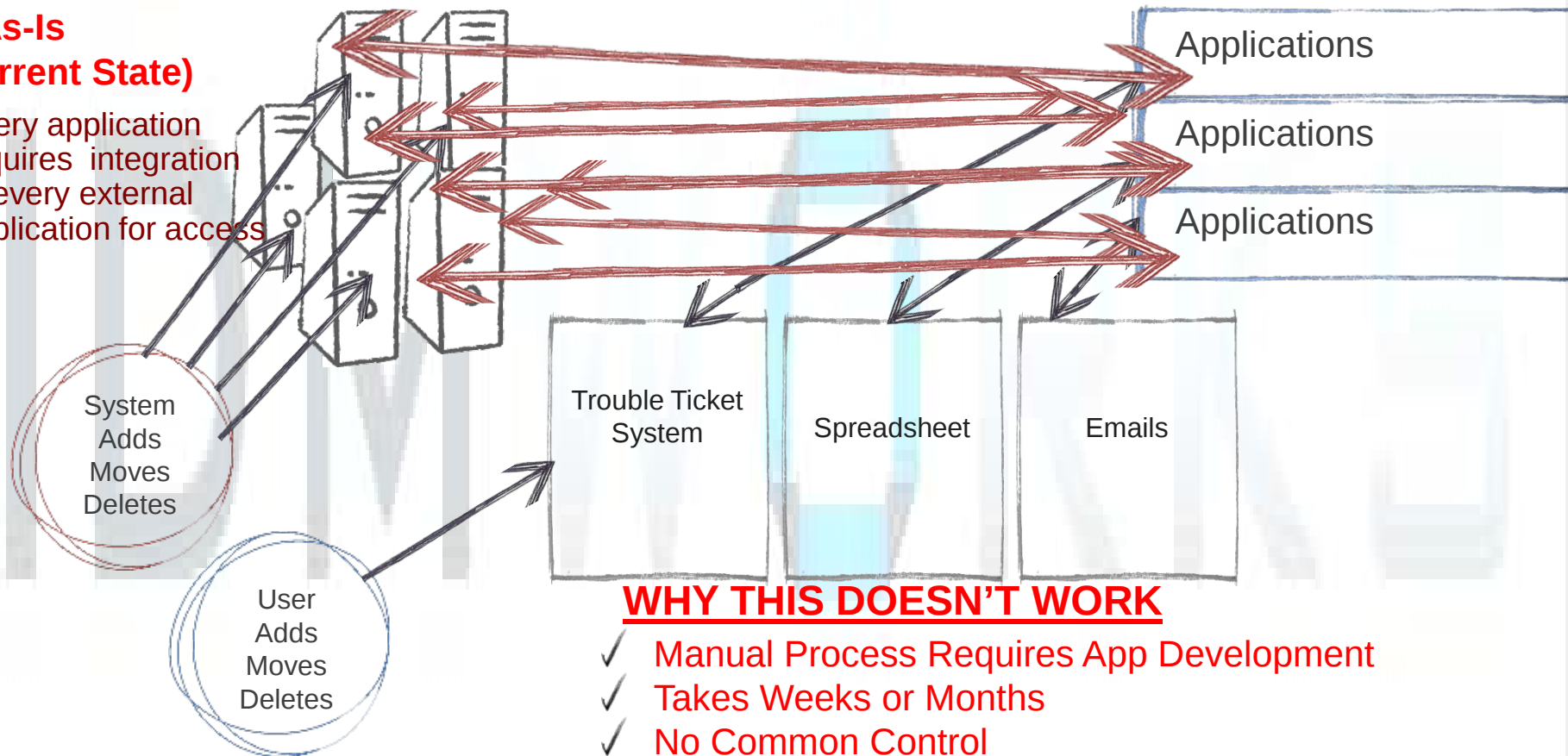
- ✓ Assess environment and interview stakeholders to find key applications that require automation for improved compliance
- ✓ Form team of Business Owners & IT Sec to define the ideal user experience (Employee and Manager)
- ✓ Review & Enforce organizational policy around user accounts and PII:
 - RBAC
 - ABAC
 - PBAC
- ✓ Automate the process, then look for the orphans and exceptions
- ✓ Focus on:
 - Speed to respond and remediate audit findings
 - Automation of manual audit response process
 - Address mobile environment (BYOD)
 - GOVERNANCE!

Access to external apps

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As-Is (Current State)

Every application requires integration to every external application for access



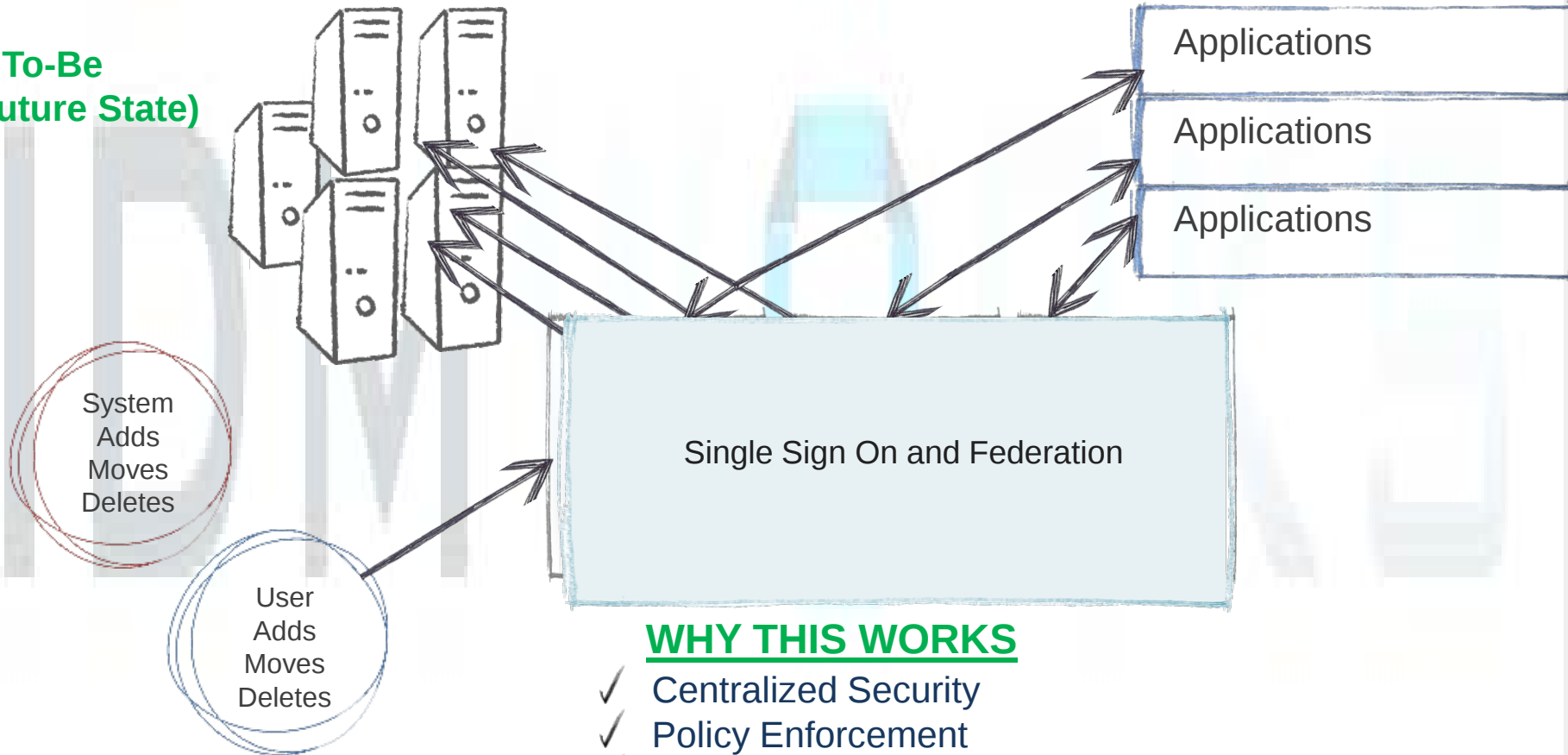
WHY THIS DOESN'T WORK

- ✓ Manual Process Requires App Development
- ✓ Takes Weeks or Months
- ✓ No Common Control
- ✓ No Audit

Access to external apps

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To-Be
(Future State)



WHY THIS WORKS

- ✓ Centralized Security
- ✓ Policy Enforcement
- ✓ Complete Audit Trail

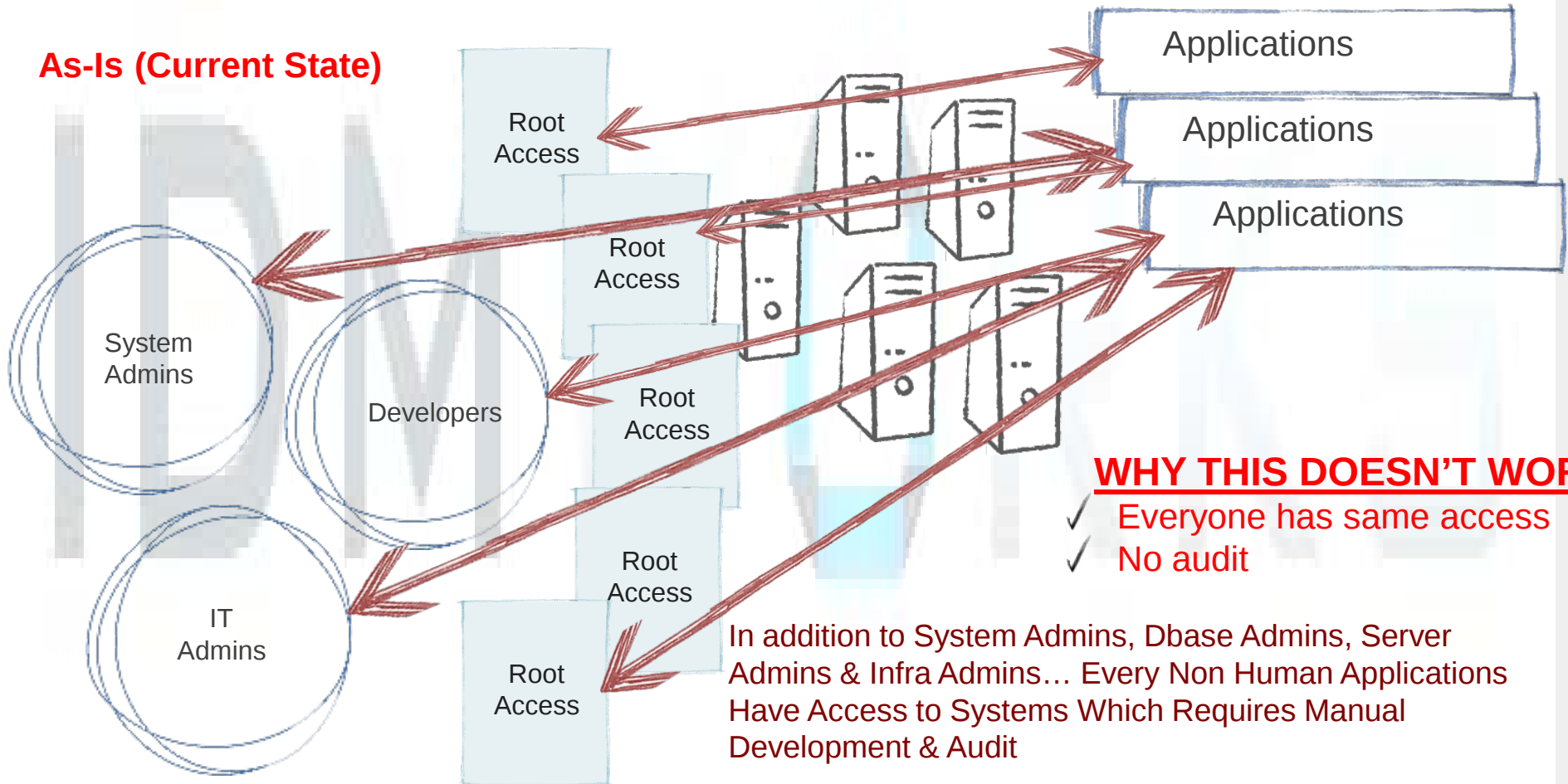
Success Approach

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- ✓ Focus on the client
 - Employee satisfaction around SSO
 - Customer / Partner integration (ease of doing business)
- ✓ Assess the number of SAAS connections and pick two for early federation to use as a use case for standard approach
- ✓ Consider human and non-human systems integration
- ✓ Tie project to cloud initiatives
 - HR
 - CRM
 - Supply chain

PRIVILEGED USER ACCESS

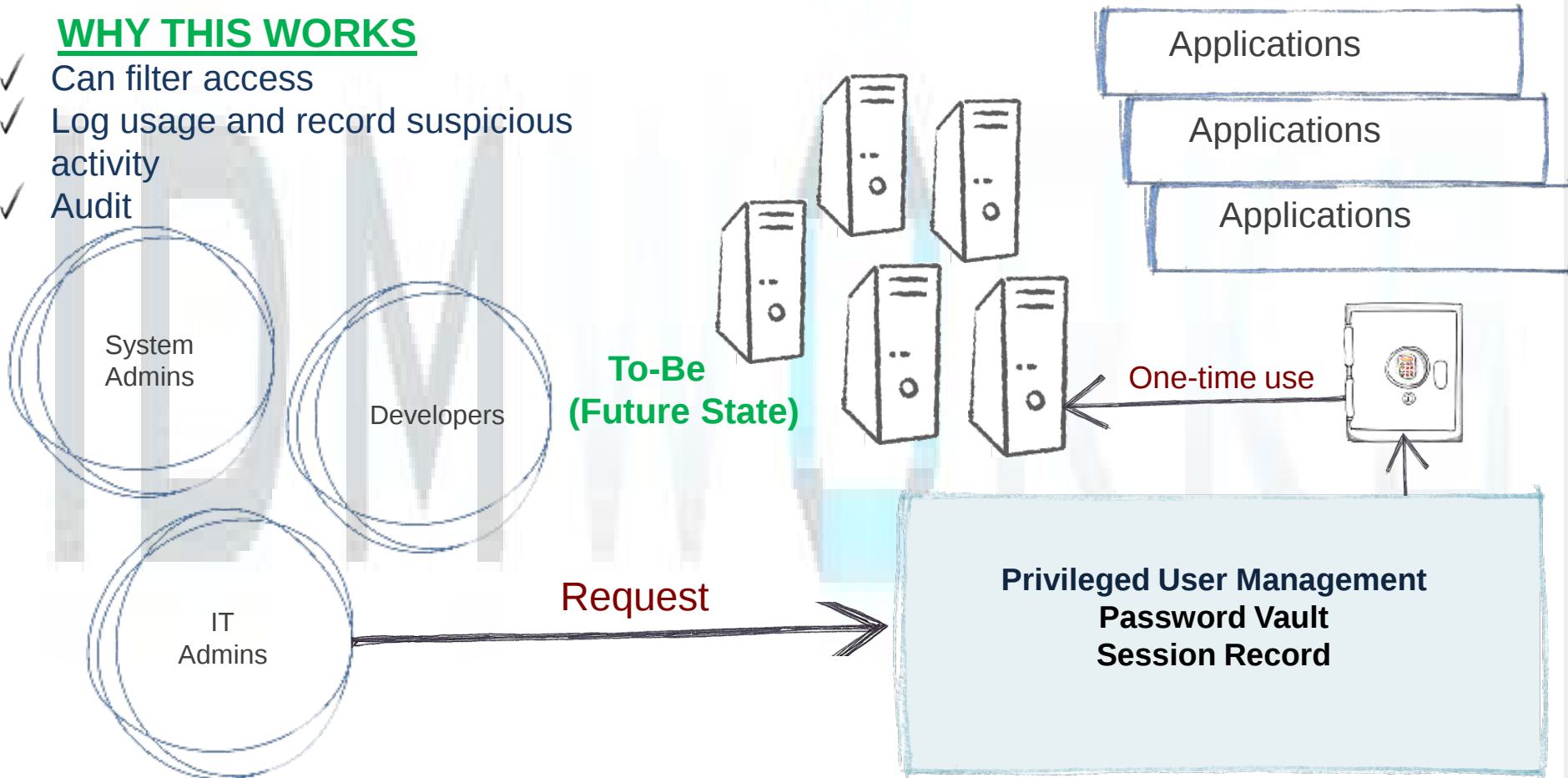
As-Is (Current State)



PRIVILEGED USER ACCESS

WHY THIS WORKS

- ✓ Can filter access
- ✓ Log usage and record suspicious activity
- ✓ Audit



Success Approach

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- ✓ Form a team of IT Sec, Development, Audit and Compliance to define the approach to control “superuser” access
- ✓ Assess your current state and define gaps to desired state
- ✓ Implement a Privileged User/Account/Access Management solution
- ✓ Automate the process, then look for orphans and exceptions

VENDORS

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Provisioning & Password Management

ORACLE
NETIQ
CA
DELL/QUEST
COURION
MICROSOFT
AVATIER
SAILPOINT
AVEKSA

Access Control

ORACLE
NETIQ
CA
DELL/QUEST
COURION
IBM
AVATIER
SAILPOINT
AVEKSA
AXIOMATICS

Access Governance

Single Sign-on & Federation

ORACLE
NETIQ
CA, IBM
DELL/QUEST
MICROSOFT
PINGIDENTITY

Privileged User Management

ORACLE
DELL/QUEST
CYBERARK

CLIENT CASE STUDY PROVISIONING

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- ✓ 60,000 employee Healthcare Provider
- ✓ Operating forty facilities throughout CA, NV & AZ
- ✓ 6000 employee changes per month (was manual & batch processing)
- ✓ Legacy IdM environment migrated to new provisioning platform
- ✓ Centralized authentication & authorization
 - Identified most critical applications
 - Automated access to top 25 application with plan for +400 other applications
 - Improved audit compliance requirements

CLIENT CASE STUDY

ACCESS GOVERNANCE

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- ✓ 8700 employees operating in 70 countries with numerous remote users
- ✓ Largest independent provider of insurance claims management solutions for risk and insurance industry
- ✓ Access Governance project
 - Initial quick start didn't produce fully functional system
 - Tied role management to provisioning
 - Access rights can be de-provisioned real-time
 - Automated logging & reporting for compliance

CLIENT CASE STUDY

SINGLE SIGN-ON & FEDERATION

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- ✓ 44000 employee apparel manufacturer & retailer operating worldwide
- ✓ Huge supply chain network with numerous SAS connections
- ✓ Trusted partners in the US and overseas
- ✓ Federated identity and Federated single sign-on needs addressed
- ✓ Automated logging and reporting for compliance

Key Questions

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- ✓ Who are the key stakeholders for your IAM roadmap?
- ✓ How are you communicating tangible and non-tangible benefits of your identity and access management system(s)?
- ✓ Have you assessed the following:
 - Automated Provisioning
 - Password Management
 - Access Governance
 - Single Sign-On & Federation
 - Privileged User Access Management
- ✓ How are you maintaining and improving your IAM systems?
- ✓ How are you performing audit and compliance ?

ASSESSMENT APPROACH

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- ✓ Validate your current state
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